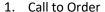
BOARD OF DIRECTORS

February 20, 2020 312 NW 3rd Avenue Visalia, CA

6pm ~

Agenda



(Any person may address the Board at this time either on an agenda item or other matters of interest to the public that are within the subject matter jurisdiction of the Board. A maximum of 5 minutes is allowed for each speaker, with a maximum time of 15 minutes per item unless otherwise extended by the Board)

- 2. Public Comments
- 3. Approval of January 2020 Board minutes
- 4. Action Items
 - a. Presentation: Jeff Forbes on the 2019 Customer Satisfaction Survey Recommendation Approve
 - b. Annual review and approval of the Whistleblower Policy

Attachment: Whistleblower Policy

Recommendation: Approve

c. Grants, Contracts, and Proposals

Attachment: January 2020 Grants, Contracts and Proposals report

Recommendation: Approve

d. Finance Reports January 2020

Attachments: January 2020 Report & Balance Sheet

Recommendation: Accept subject to Audit

- e. Fundraising Committee Update (Discussion/Action)
- f. Program Performance for January 2020

Attachment: January 2020 Monthly Program Performance Report

Recommendation: Approve

g. ERISA Auditor Contract 2020

Attachment: Memo

Recommendation: Ratify Contract

h. Adopt 2020 Agency Priorities

Attachment: List of 2020 Priorities presented at annual planning meeting

Recommendation: Adopt

i. Board Survey Follow Up (Discussion/ Action)

i. CSET Refinance of Building (Discussion/Action)

Attachment: Memo

5. Information Items:

- a. Staff reports
- b. Federal & State
- 6. Roundtable

