

BOARD OF DIRECTORS

February 20, 2020

312 NW 3rd Avenue

Visalia, CA

6pm ~

Agenda



1. Call to Order

(Any person may address the Board at this time either on an agenda item or other matters of interest to the public that are within the subject matter jurisdiction of the Board. A maximum of 5 minutes is allowed for each speaker, with a maximum time of 15 minutes per item unless otherwise extended by the Board)

2. Public Comments

3. Approval of January 2020 Board minutes

4. Action Items

a. Presentation: Jeff Forbes on the 2019 Customer Satisfaction Survey
Recommendation: Approve

b. Annual review and approval of the Whistleblower Policy
Attachment: Whistleblower Policy
Recommendation: Approve

c. Grants, Contracts, and Proposals
Attachment: January 2020 Grants, Contracts and Proposals report
Recommendation: Approve

d. Finance Reports January 2020
Attachments: January 2020 Report & Balance Sheet
Recommendation: Accept subject to Audit

e. Fundraising Committee Update (Discussion/Action)

f. Program Performance for January 2020
Attachment: January 2020 Monthly Program Performance Report
Recommendation: Approve

g. ERISA Auditor Contract 2020
Attachment: Memo
Recommendation: Ratify Contract

h. Adopt 2020 Agency Priorities
Attachment: List of 2020 Priorities presented at annual planning meeting
Recommendation: Adopt

i. Board Survey Follow Up (Discussion/ Action)

j. CSET Refinance of Building (Discussion/Action)
Attachment: Memo

5. Information Items:

- a. Staff reports
- b. Federal & State

6. Roundtable