



2023 Impact Report

Overview and By the Numbers

The Energy Services team conducted ten (10) Community Outreach Events in 2023, connecting with more than 360 Tulare County residents for utility bill assistance, including the Low-Income Household Water Assistance Program (LIHWAP). Funded by the State of California’s Community Services and Development department, LIHWAP aims to reduce the financial burden of water bill expenses for eligible households in Tulare County.

To learn more about LIHWAP in Tulare County, call 1-844-224-1316 or visit www.cset.org/lihwap.

1,139

Applications processed



931

Households received assistance

685

Received a disconnection notice

\$547

Average amount owed

\$509,242

Combined total of LIHWAP assistance

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Water and wastewater services are essential for the public's health and well-being. LIHWAP supplies a lifeline to our community who are in need of financial support to keep their water flowing.

- Robert Almares, Sr. Program Coordinator

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Water bill assistance is available for eligible Tulare County residents through March 2024.

Call Today



1-844-224-1316

Demographics



685 Seasonal farmworker households

659 Households receiving CalFresh

614 Households with children

365 Households with a disability

315 Households with a senior adult